



## We're Upgrading!

### Technology Online Payment Portal Upgrade

As part of our commitment to remain on the cutting edge of banking technology, we are pleased to announce that we are upgrading our payment processing system. Our new system will help us continue to provide the extraordinary customer service you have come to expect.

**Upgrade** Thursday, December 14, 2017 @ 10AM

*If you would like to receive special Marketing and Alert Text messages text "ABB" to **43783***

### **AUTOMATIC SCHEDULED PAYMENT DRAFTS**

If you currently have payments set up to automatically draft thru the online payments portal now, you will have to set up your accounts again to continue with automatic drafts for your payments.

### FOR ASSISTANCE

**Live Support** – Start Chat from your computer

**Customer Service Center** – 800-345-8081

### BENEFITS

- Quick payments without registering: Pay your bill without signing up by entering your account# and last four of SSN#
- 13 months of online bills and payment history
- Email messages for Payment confirmation & payment cancellations can be set up

With our new processing system, there are some changes that will affect you. We want you to be aware of these changes and ask that you read this carefully to help ensure the transition to our new system causes you as little disruption as possible.

When you first use our new Online Payment Portal after the upgrade, you will be asked to follow a few simple steps to re-enroll:

1. Customer Name
2. Account number
3. Security Key 1: Last 4 of SS#
4. Email Address
5. User Name: contains 8-32 alpha and/or numeric characters (no special characters).
6. Password: contains a minimum of 8 characters, must include at least one lower & one upper case letter, one number & one special character.

### Want to Enroll?

If you are not currently enrolled in Online Payments Portal, it is easy to enroll:

- 1) Visit our website [ABBANK.com](http://ABBANK.com)
- 2) Click on [Loan Payment](#) Login within Online Banking box on homepage
- 3) Click on [Sign up Now](#) (*bottom right corner*)

What the New Page will look like:

### Welcome to the Biller Payment Service

<p><b>Log In</b></p> <p>Enter your User Name and Password below to Log In.</p> <p>User Name: <input type="text"/></p> <p>Password: <input type="password"/></p> <p><a href="#">Forgot Password?</a></p> <p><input type="submit" value="Submit"/></p>	<p><b>Pay Your Bill Now</b></p> <p>You can still pay your bills online without signing up by entering your account number and last four digits of your SSN below.</p> <p>Account Number: <input type="text"/></p> <p>*Security Key 1 - Last 4 of SSN: <input type="text"/></p> <p><input type="submit" value="Continue"/></p> <p>After you pay your bill, you will be offered the opportunity to sign up for additional bill pay features. *Payments made after 4:00pm EST will be applied on the next business day*</p>	<p><b>Sign Up Now!</b></p> <p><b>Sign up to enjoy these benefits:</b></p> <ul style="list-style-type: none"><li>- <b>Flexibility:</b> Schedule your payments in advance</li><li>- <b>Security:</b> Select your own user name and password</li><li>- <b>Convenience:</b> No more stamps or paper checks</li></ul> <p><b>What other features can I get?</b></p> <ul style="list-style-type: none"><li>- 13 months of online bills and payment history</li><li>- Schedule automatic payments</li><li>- Mobile or email alerts – you decide</li></ul> <p><a href="#">Sign Up Now!</a></p>
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