



We've Upgraded!

As part of our commitment to remain on the cutting edge of banking technology, we upgraded our payment processing system. Our new system helps us continue to provide the extraordinary customer service you have come to expect.

AUTOMATIC SCHEDULED PAYMENT DRAFTS

If you have payments set up to automatically draft thru the old online payment portal, you will need to set up your accounts again within the new portal to continue with automatic drafts for your payments.

FOR ASSISTANCE

Live Support – Start Chat from your computer

Customer Service Center – 800-345-8081

BENEFITS

- Quick payments without registering: Pay your bill without signing up by entering your account# and last four of SSN
- 13 months of online bills and payment history
- Email messages for Payment confirmation & payment cancellations can be set up

TO RE-ENROLL:

As a first time user of our new Online Payment Portal, you will be asked to provide the following:

1. Customer Name
2. Account Number: Last 9 digits (*do not include the 70*)
3. Security Key 1: Last 4 of SSN
4. Email Address
5. User Name (must contain 8-32 alpha and/or numeric characters (no special characters)).
6. Password: contains a minimum of 8 characters, must include at least one lower & one upper case letter, one number & one special character

TO ENROLL AS A NEW USER:

If you are not currently enrolled in the Online Payment Portal, simply follow these steps:

- 1) Visit our [website](#).
- 2) On our homepage within the Online Banking box, click on **Login** under Loan Payments heading.
- 3) In the bottom right-hand corner, click on **Sign up Now**.